EVRI UK Integration

Shopify app onboarding

The EVRI Parcel UK integration is part of the **Fan Shipping** Shopify application.

Install the Fan Shipping app from Shopify App Store

Go to the Fan Shipping page on the Shopify app store, then click on the "Add app" button:

Please approve the access requested by the app to allow it to install and access your store orders.

EVRI credentials

After the app is installed, you will have to provide the EVRi credentials (username, password, client id and client name) in order to connect with your EVRi account. These credentials are provided by EVRi.

Select the type of account (EVRI UK), enter the client id and client secret, then click the "Connect" button.

If you do not have the API credentials for your EVRI account, please contact EVRI.

Mandatory configuration options

After you connect the app to your EVRI account, the app's options page will be displayed.

The mandatory options are the following:

Default service

This is the service type that will be used for new shipments, if there is no match in the Shipping method mapping.

Sender address

The app can use an address you define (see *Edit sender addresses* button) or the address of the location assigned to each order.

You need to select which address you want the app to use as "sender address".

International deliveries

Shipping internationally requires specific configuration.

1. Fill in the fields from the "Customs required info" section:

2. All products need to have the HS code and the country of origin configured in Shopify admin (Product editing page).

More details about how to configure the HS codes in Shopify can be found here.

3. Your EVRI account has to allow shipping internationally. Please contact EVRI support to enable this.

Tracking authentication

The EVRi system requires special credential for retrieving the delivery status of your orders. These are provided by EVRi as part of your credentials pack. Without it the app cannot track deliveries.

Create EVRI shipping labels

Before printing the labels, the app has to request tracking numbers from EVRI.

To do this, the app initiates the fulfilment process in Shopify, creates a shipment in the EVRI system using the Shopify order data and saves the tracking number back in Shopify.

There are three ways of doing this:

1. Manually, from the *Fulfillment details page*, for one order - to get to this page, from the order's details page (Shopify admin) go to the *More actions* dropdown and select the ***Fan Shipping*** menu
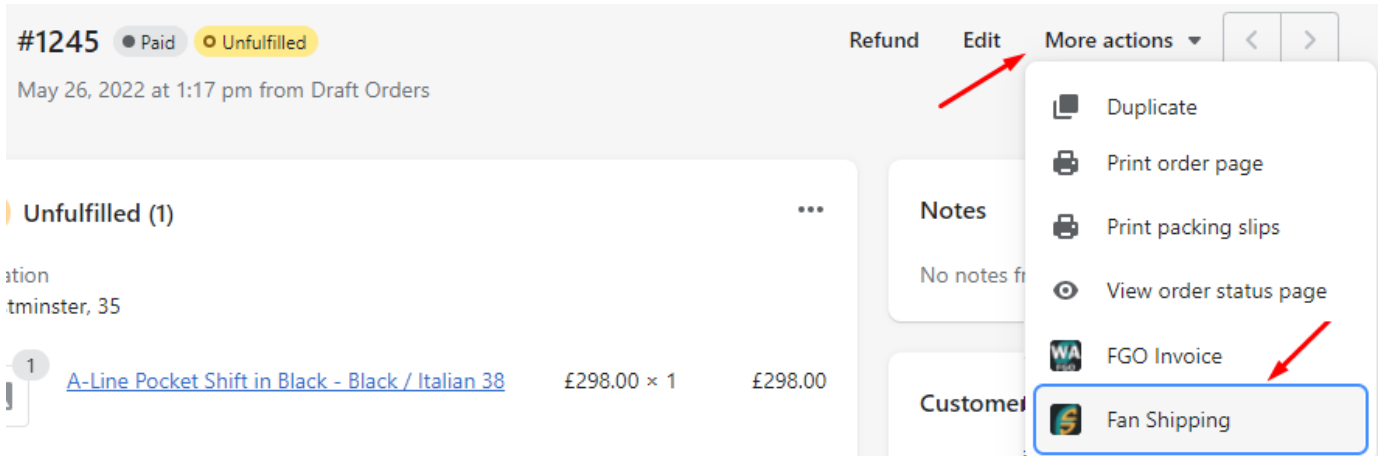
2. In batches, from the Manage Shipments page, for up to 50 orders at a time – click on the Manage Shipments button, select the orders you want to create labels for, then click on the **Fulfill selected orders** button.
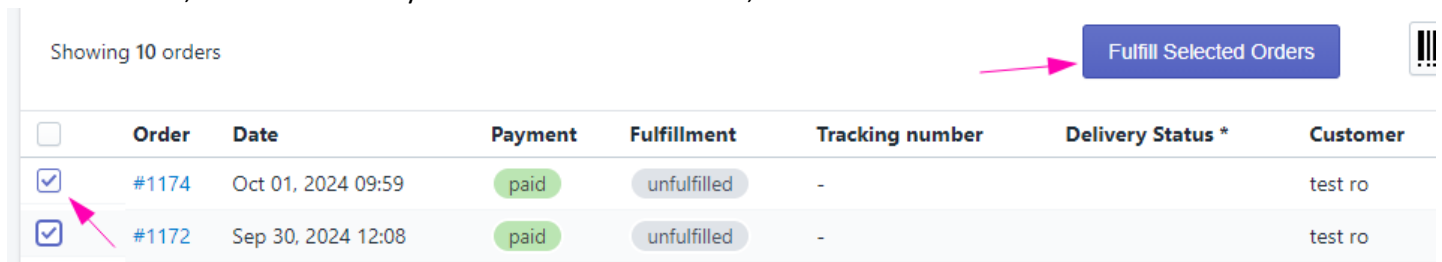
3. Automatically, immediately after an order is created – this can be configured from the **Automation** section in the app's options page:
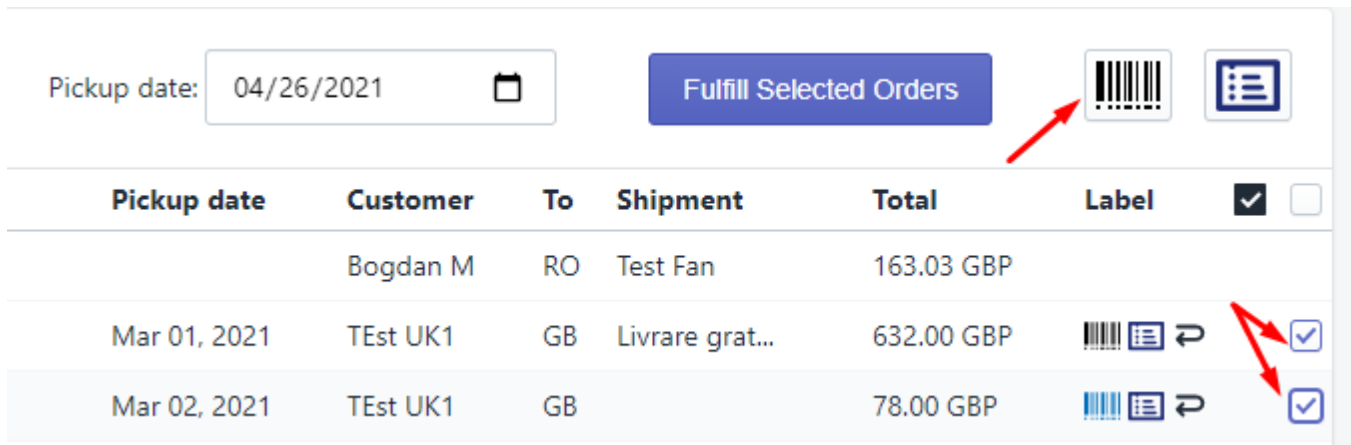
Label printing

After you get the tracking numbers you can print the shipping labels and the packing slips.

The shipping labels can be printed from the app, either is bulk or one by one.
From the Fan Shipping app you can print labels in bulk, selecting the orders with the checkboxes displayed.
The checkboxes for printing are on the right side of the list:

The checkboxes on the right side of the list appear only after the tracking numbers are created.

Print labels and packing slips

The app allows to bulk print only the shipping labels or shipping labels together with the packing slip for an order.

Use this option to select the *Bulk print mode*:

Delivery to Pickup Points (Parcelshops)

There are three ways the app can be configured to allow customers to select the pickup point for their order:

1. **Thank-you page mode** - there are two possible setup options:
   o **If the store is NOT upgraded to the new Checkout (no app blocks)** - in this mode, a popup can be displayed to allow customers to search for pickup points.
   o **Using app blocks** - in this mode, the app offers an app block, which can be added to the Thank-you page and to the Orders status page, from the Checkout editor.

   Starting with August 2025, only the mode that uses app blocks will work. The old style, without app blocks, will not be supported by Shopify.
   Both are displayed after the order is completed, in the Thank-you page and Order status page. The setup differs and is detailed below.
   These two options are mutually exclusive. If the "app blocks" mode is published, the previous mode will stop working.
   This mode is available to all application plans, including the Free plan.
   For the Free and Basic plans, the usage is limitted to 120% the number of labels included in your plan. For example, if you opted for the Basic plan, which includes 100 labels, you will be able to save up to 120 pickup points.
   Starting with the Standard plan, the number of pickup points which can be saved is unlimited.

2. **The 'Show as shipping options' mode** - in this mode, the pickup points are displayed during the checkout, when the customer selects the shipping method and rate.
The pickup points displayed in this case are in the vecinity of the shipping address selected in the previous checkout step.
This mode is available starting with the *Standard* plan.
Also, this mode requires Shopify's *Third-party calculated shipping rates* feature. The *Third-party calculated shipping rates* feature is available on the Advanced Shopify plan. Starting January 1, 2023, stores on the Shopify Starter and Basic plans will no longer be able to request access to this feature. Stores on the Shopify plan can continue to request access by contacting Shopify support.

Configuration details are available in the app's Help page.

Additional resources

Help page
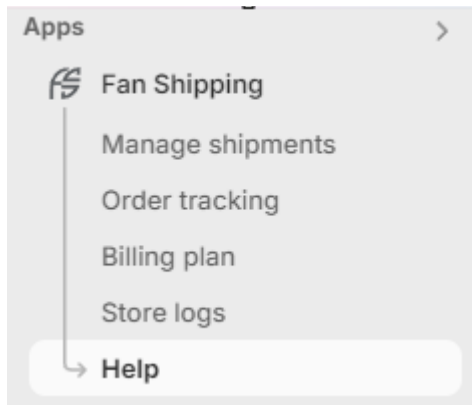
The help page describes all the app's options and features.

If you do not find what you need you are always welcome to contact as at support@webshopassist.com